

ECS Configuration Change Request

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Page(s)

1. Originator Benzell Floyd	2. Log Date: 06/17/03	3. CCR #: 03-0424	4. Rev: —	5. Tel: (301)925-0518	6. Rm #: 2002C	7. Dept. Dev
8. CCR Title: Install Remedy Server Patch, #1212 on the Remedy Servers (p2mss21, t1mss06, ilmserv) and Remedy PC Admin Tool Patch #1160 and PC User Tool Patch #1221 on the PCs (p0dip04, t1dpp02)						
9. Originator Signature/Date Benzell Floyd /s/ 06/17/03			10. Class II	11. Type: CCR	12. Need Date: 06/23/2003	
13. Office Manager Signature/Date Arthur Cohen /s/ 06/17/03			14. Category of Change: Other		15. Priority: (If "Emergency" fill in Block 27). Routine	
16. Documentation/Drawings Impacted (Review and submit checklist): 910-TDA-003, 920-TDV-002, 920-TDP-002, 910-TDA-030			17. Schedule Impact:		18. CI(s) Affected: MLCI	
19. Release Affected by this Change: N/A		20. Date due to Customer:		21. Estimated Cost: None - Under 100K		
22. Source Reference: <input type="checkbox"/> NCR (attach) <input type="checkbox"/> Action Item <input type="checkbox"/> Tech Ref. <input type="checkbox"/> GSFC <input type="checkbox"/> Other: ECS COTS Deployment Plan, Vol 8 (335-CD-008-001); P3 tasks: DVICTDB190, DSMGTDB010						
23. Problem: (use additional Sheets if necessary) The Remedy ARS v.4.5.2 software patches on the PVC and VATC Remedy supporting hardware and the EDF server, ilmserv, are not up-to date. Since this hardware (specifically listed in the CCR title) will be used in the acceptance testing of the Remedy Inventory, Logistics, and Maintenance (ILM) application, the Remedy patches should be installed to ensure that we have the latest Remedy v.4.5.2 fixes available and a better chance for successful testing activities.						
24. Proposed Solution: (use additional sheets if necessary) Install Remedy server patch # 1212 on p2mss21, t1mss06, and ilmserv. Install Remedy Admin Patch #1160 and Remedy User Tool Patch #1221 on the PVC and VATC PCs, p0dip04 and t1dpp02, respectively.						
25. Alternate Solution: (use additional sheets if necessary) None.						
26. Consequences if Change(s) are not approved: (use additional sheets if necessary) Complete testing of the Remedy ILM application with PVC, VATC, EDF Remedy supporting hardware will not be possible. EDF Remedy testers will not have the available Remedy server and client tool fixes for use in their testing activities.						
27. Justification for Emergency (If Block 15 is "Emergency"):						
28. Site(s) Affected: <input checked="" type="checkbox"/> EDF <input checked="" type="checkbox"/> PVC <input checked="" type="checkbox"/> VATC <input type="checkbox"/> EDC <input type="checkbox"/> GSFC <input type="checkbox"/> LaRC <input type="checkbox"/> NSIDC <input type="checkbox"/> SMC <input type="checkbox"/> AK <input type="checkbox"/> JPL <input type="checkbox"/> EOC <input type="checkbox"/> IDG Test Cell <input type="checkbox"/> Other						
29. Board Comments:			30. Work Assigned To:		31. CCR Closed Date:	
32. EDF/SCDV CCB Chair (Sign/Date): Kevin Lange, Byron Peters /s/ 6/18/03			Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ECS			
33. M&O CCB Chair (Sign/Date):			Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ECS			
34. ECS CCB Chair (Sign/Date):			Disposition: Approved App/Com. Disapproved Withdraw Fwd/ESDIS ERB Fwd/ESDIS			